

GNO, Inc. Hurricane Ida Update

September 2, 2021 Update

- **Power Status** – *We expect to have a detailed power update tomorrow.*
 - Entergy had restored a total of 170,000+ customers in all of Louisiana, of 900,000+ who lost power due to Hurricane Ida. Damage assessments are ~65% complete statewide. You can view the Entergy map [here](#).
 - Cleco has restored approximately 30,000 customers in St. Tammany Parish and Washington Parish. Cleco expects to complete damage assessments shortly. You can view Cleco map [here](#).
- **Generators: GNO PowerMatch** – GNO, Inc. is building a webpage to connect those with generators to companies and organizations in need. If you have generators for sale, rental, loan, or donation, visit [GNO PowerMatch](#) and scroll to “Vendor Submission.”
- **Fuel**
 - **Gas Availability** – Residents in the region can download the free [GasBuddy](#) app to see availability across the region. Users are also encouraged to update the app, so other residents may receive accurate and timely information as to which stations have gas. To view the latest fuel availability across Louisiana, click [here](#).
 - **Strategic Petroleum Reserve** - At the request of the Governor and Louisiana’s congressional delegation, President Biden has authorized the U.S. Department of Energy to utilize the Strategic Petroleum Reserve in order to help alleviate fuel supply shortages across the state. To learn more about the Strategic Petroleum Reserve, click [here](#).
- **New Orleans International Airport** – The first commercial flights returned to the airport today in a limited capacity. Commercial flights are expected to gradually return in the coming days. Water pressure from the Jefferson Parish Water Department has been partially restored. Some restrooms are now in service, and MSY is on Jefferson Parish’s priority list for full-service restoration. To read the latest news from the airport, click [here](#).
- **Communications and Healthcare Updates**
 - **Cox** – Cox has surveyed 850 miles of their network, identifying 20 miles of damage. Full network-wide assessment will be completed on Sunday, and repairs to damage discovered is currently underway. Most customers remain without service due to continued power restoration efforts.
 - **LCMC Health** – LCMC Health hospitals are operational and providing inpatient care, and all emergency rooms are open and providing care for emergent and life-threatening clinical issues. University Medical Center and Children’s Hospital are now receiving normal power. For health-related questions or help finding care, patients are asked to call the Nurse Hotline at 504.962.6202. To learn more and to view hospital-specific openings and services, click [here](#).
- **IRS Tax Extension** – The IRS has announced an extension of the tax filing date to January 3, 2022 for qualifying individual and business tax returns and to make tax payments. The relief applies to residents in any area designated by the Federal Emergency Management Agency (FEMA) as

qualifying for individual or public assistance, which currently includes the entire state of Louisiana. To learn more about the extensions and to see if you qualify, click [here](#).

- **Flood Insurance FAQs** – A standard homeowner’s or renter’s policy does not cover damages from a flood. For losses caused by flooding, a separate National Flood Insurance Program (NFIP) policy is necessary. For residents and businesses who do not have flood insurance, options to cover uninsured losses include low-interest SBA loans. You can read more in our Coalition for Sustainable Flood Insurance [Flood FAQs here](#).
- **FEMA FAQs** – FEMA is prohibited by law from duplicating benefits when other resources are available. However, FEMA may be able to assist with uncompensated losses or unmet needs not covered by your insurance company. FEMA encourages filing a claim with your insurance company, and they advise that assistance may be limited if a claim is not filed. If your insurance company finds that your deductible is greater than damage found, FEMA suggests that you request a letter stating this, which may then be uploaded to your online account, mailed in, or faxed to 1-800-827-8112. Upon processing your submitted application, FEMA may approve up to \$500 in Critical Needs Assistance, intended to cover immediate disaster-related expenses like food, water, personal hygiene products, and fuel. [You can apply to FEMA here](#).
- **Starting an Employee Assistance Fund** - There is guidance available for companies interested in starting an employee assistance fund. The “Employees 1st” program helps companies set up emergency, tax-free assistance grants for employees who are affected by disasters. The Employees 1st program was created by the Baton Rouge Area Foundation and you can find more information in a [flier here](#) or on their website www.employees1st.org.
- **SBA Webinar** - GNO, Inc. is hosting a webinar tomorrow, September 3 at 3:00 PM, with the SBA presenting an overview of disaster assistance for businesses. You can register here: https://gnoinc.zoom.us/meeting/register/tZ0udeqhrz8jGNyrrpdI8WzyCO_uOgLde0V3Q. After registering, you will receive a confirmation email containing information about joining the meeting. For a quick look at SBA Disaster Assistance, please [click here](#).
- **NOLA.com Text Updates** - To receive text updates on Ida's aftermath, text "Ida" to 504-688-4438.