

## GNO, Inc. Hurricane Ida Update

### August 31, 2021 Update

- **Power** – “First light” could come to New Orleans as soon as tomorrow midnight, according to Entergy, which is gradually re-establishing service in the GNO region. The first customers to see power will be critical infrastructure, such as hospitals and the Sewerage & Water Board’s systems. More precise estimates on a larger-scale return of power will come later in the week. You can sign up for text message alerts from Entergy [here](#).
  - Cleco is also working to re-establish service on the Northshore and is posting timely restoration updates on its [website here](#).
- **Water** – The New Orleans S&WB is securing generators to bolster its system and re-establish redundancy. Drainage and drinking water services continue to operate through self-generated power. In Jefferson Parish, return of water is expected in under a week.
- **New Orleans Airport** – Airport officials continue to work with airlines to resume commercial flights. While the situation remains fluid, officials hope to return to more normal service later this week. MSY information and flight updates can be found [here](#). For those with vehicles parked at the airport, they can be retrieved when you are ready. For more information regarding parking, call New South Parking at (504) 471-1301.
- **Road Closures** – The Louisiana Department of Transportation and Development (DOTD) [announced that all interstate systems](#) in Louisiana are open and travel lanes are clear of debris following Hurricane Ida. To view real-time road conditions and closures across Louisiana visit [www.511la.org](http://www.511la.org).
- **News Resources** – Nola.com has updated its website for mobile users with weak internet connections. [Nola.com/lite/](http://Nola.com/lite/) is a special, temporary website designed for phones. The text-only site will load quicker than the regular website.
- **FEMA App** - FEMA’s app can help with weather alerts, locating open shelters, and locating disaster resource centers near you. Individuals may also apply for assistance online, check application status of claim, and connect with FEMA representatives. You can download the FEMA app for free on the [App Store](#) and [Google Play](#).
- **Parish Impact Summaries** – The parishes in the GNO region experienced a range of impacts from Ida, from mild to extremely severe. Below is a parish-by-parish summary:
  - **Jefferson Parish** - Most damage was a result of wind. Areas outside of the levee system like Lafitte suffered from flooding, and Grand Isle had significant damage. Water services are expected to be restored by the end of the week. Airport remains closed with the hope of having a few flights return to service tomorrow with a gradual increase throughout the end of the week.
  - **Orleans Parish** – Most damage was a result of wind. Damage to eight high-voltage lines took out power for Orleans, Jefferson, St. Bernard and Plaquemines parishes. Entergy is expected to begin restoring power to essential services tomorrow. No substantial reports of flooding. The drinking water in New Orleans is safe to drink.
  - **St. Bernard Parish** – Areas outside of the levee system experienced storm surge.

- **Plaquemines Parish** – Areas outside of the levee system received significant water. However, it does not appear that it penetrated homes. Water topped a levee in Braithwaite.
- **St. Charles Parish** – Took a direct hit with significant wind damage. A barge from the river crashed into the pumping system that draws water from the Mississippi River, disrupting water service. The East Bank has zero water pressure while the West Bank has limited water pressure. The plan is to provide access to water through temporary pumps by the end of the day.
- **St. James** – The only parish in our region that was on the west side of the storm; widespread wind damage. Power is still out in most places and the parish is under a boil water advisory.
- **St. John the Baptist** – LaPlace received significant water, and serious wind damage occurred throughout the parish. The parish still has water, and no boil water advisory has been issued.
- **St. Tammany Parish** – Wind was a significant factor. Parts of the parish received water. Some rivers are still rising which remains a concern. Cleco has begun restoring power with many essential services being restored by tomorrow.
- **Tangipahoa Parish** – Wind damage occurred across the parish and many downed trees. Areas of Ponchatoula near the Ponchatoula creek experienced flooding.
- **Washington Parish** – Bogalusa estimates it could be up to two weeks to restore all power. Areas outside of Bogalusa city limits that are serviced by Bogue Lusa Waterworks are under a boil advisory.